2027 Quantum Group Conference Agenda

8:30 Breakfast

9 am to 10 am

The Thrifty Technologist: Doing More with the Microsoft Stack You Already Own

The best technology transformations do not always start with a new platform, a giant budget, or a team of developers. Sometimes they start with a form, an inbox, a spreadsheet, and someone brave enough to ask, “Wait, can Microsoft already do this?” In this session, we’ll explore everyday ways to use Power Automate, Copilot, and Power BI to reduce manual work (notifications, file moves, data imports), make information easier to understand, and modernize common workflows without adding new software. Attendees will see examples that start simply and grow in sophistication, showing how anyone can move from a curious beginner to a capable practitioner. Come ready to demystify the Microsoft stack, laugh a little at our collective spreadsheet habits, and leave with ideas you can try right away.

10 am to 10:15 am Break

10:15 am to 11:15 am

Fraud Trends That Actually Matter for Small Credit Unions: Separating Real Risk from Industry Noise

Covers common, high-impact fraud types facing community institutions and examines emerging topics such as AI and deepfakes through a **practical-relevance lens**.

Key Takeaways:

- Which trends drive real losses today
- How to assess whether new tools are justified
- Avoiding vendor-driven strategy

11:15 am to 11:20 am Quick Break

11:25 am to 12:15 pm Membership Growth Discussion with Freedom Credit Union

12:15 pm to 1:00 pm Lunch

1:00 pm to 3:00 pm Round Table Discussion